

News Release

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Housing staff polish up on Polish

STAFF at two East Lancashire housing associations are learning Polish in a bid to provide a better service to tenants.

Front-line staff at both Twin Valley Homes in Blackburn and Housing Pendle in Colne, are learning about the Polish language and culture so they're better equipped to help people originally from the Central European country, throughout their initial life in the North-West.

The social landscape is rapidly changing in East Lancashire with more Polish people moving into the area and into our properties.



So to meet the new challenges faced by employees and the Polish community, Blackburn-based business Vector Ltd are putting staff from the two partner associations through the 12-week programme to give them new linguistic skills, based around housing and the home, which will help them to help customers.

NEW SKILLS: Business Vector's Lory Barreau and Eva Zamara (right) put Housing Pendle's Irfan Taj and Julia Jackson from Twin Valley Homes through their Polish paces.

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